

# DIGITAL

# INCLUSION

## & PUBLIC LIBRARIES

Public libraries build digitally inclusive communities through access to vital resources like:

### TECHNOLOGY

Public libraries offer free access to computers, broadband Internet, and wireless Internet (WiFi)

### EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services and resources

### INSTRUCTION

Public libraries offer a wide range of free technology instruction, including courses on employment and health resources

### E-GOVERNMENT

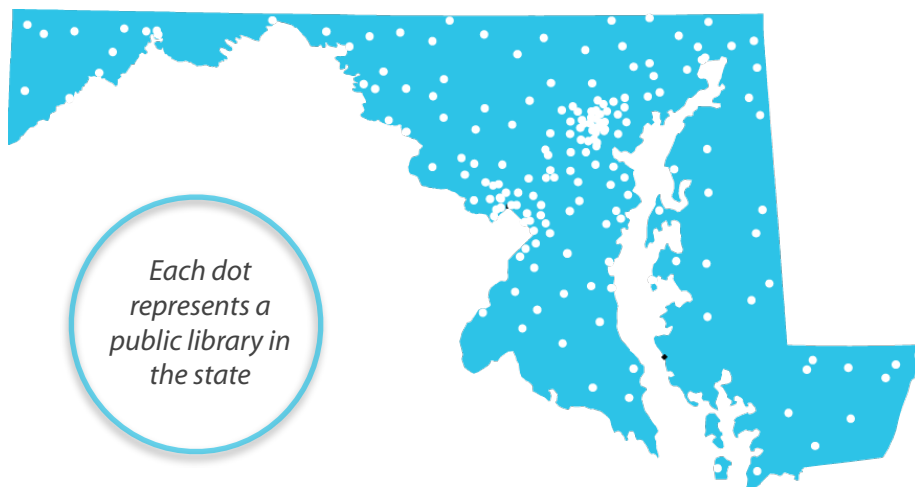
Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

### EMPLOYMENT

Public libraries help people create résumés, search for jobs, and apply for jobs online

# Maryland

*at a Glance*



Maryland has 188 libraries, which were visited 28,491,536 times, with 6,909,651 public Internet computer uses.\*

\* Data from FY2013 IMLS Public Library Survey ([imls.gov](http://imls.gov))



# Did You Know? <sup>\*\*</sup>



- ▶ **91%** of Maryland libraries offer general Internet use training
- ▶ **100%** of Maryland libraries offer access to online homework assistance



- ▶ **93%** of Maryland libraries provide access to online health resources
- ▶ **81%** of Maryland libraries help individuals identify health insurance resources



- ▶ **87%** of Maryland libraries help individuals access and use E-government services
- ▶ **81%** of *those* Maryland libraries help individuals complete online government forms



- ▶ **87%** of Maryland libraries help individuals apply for jobs
- ▶ **85%** of Maryland libraries help individuals access and use employment and job opportunity resources

*\*\* Data from 2014 Digital Inclusion Survey. Percentages are unweighted.*

