

DIGITAL

INCLUSION

& PUBLIC LIBRARIES

Public libraries build digitally inclusive communities through access to vital resources like:

TECHNOLOGY

Public libraries offer free access to computers, broadband Internet, and wireless Internet (WiFi)

EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services and resources

INSTRUCTION

Public libraries offer a wide range of free technology instruction, including courses on employment and health resources

E-GOVERNMENT

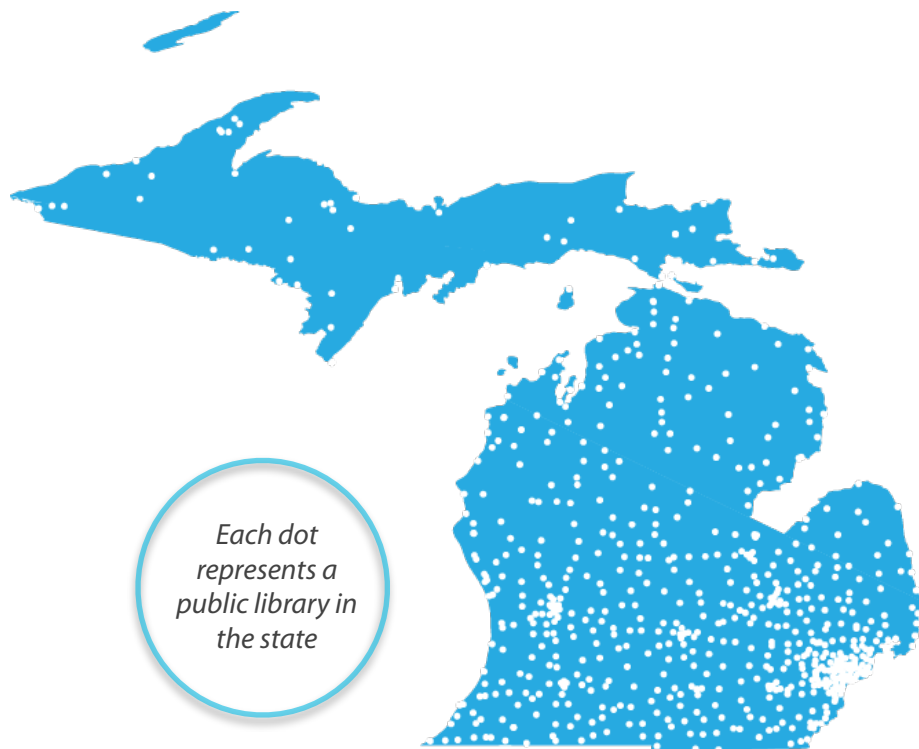
Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

EMPLOYMENT

Public libraries help people create résumés, search for jobs, and apply for jobs online

Michigan

at a Glance



Michigan has 641 libraries, which were visited 52,947,161 times, with 11,580,970 public Internet computer uses.*

* Data from FY2013 IMLS Public Library Survey (imls.gov)



Did You Know? ^{**}



- ▶ **93%** of Michigan libraries offer general Internet use training
- ▶ **72%** of Michigan libraries offer access to online homework assistance



- ▶ **84%** of Michigan libraries provide access to online health resources
- ▶ **69%** of Michigan libraries help individuals identify health insurance resources



- ▶ **80%** of Michigan libraries help individuals access and use E-government services
- ▶ **82%** of *those* Michigan libraries help individuals complete online government forms



- ▶ **80%** of Michigan libraries help individuals apply for jobs
- ▶ **80%** of Michigan libraries help individuals access and use employment and job opportunity resources

*** Data from 2014 Digital Inclusion Survey. Percentages are unweighted.*

