

# DIGITAL

# INCLUSION

## & PUBLIC LIBRARIES

Public libraries build digitally inclusive communities through access to vital resources like:

### TECHNOLOGY

Public libraries offer free access to computers, broadband Internet, and wireless Internet (WiFi)

### EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services and resources

### INSTRUCTION

Public libraries offer a wide range of free technology instruction, including courses on employment and health resources

### E-GOVERNMENT

Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

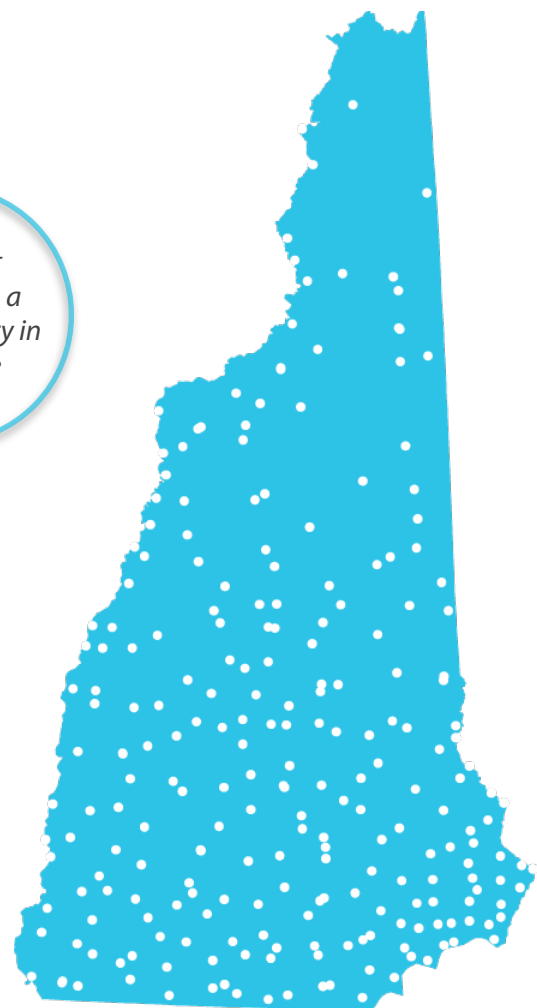
### EMPLOYMENT

Public libraries help people create résumés, search for jobs, and apply for jobs online

# New Hampshire

*at a Glance*

*Each dot  
represents a  
public library in  
the state*



New Hampshire has 235 libraries, which were visited 7,527,157 times, with 1,019,560 public Internet computer uses.\*

\* Data from FY2013 IMLS Public Library Survey ([imls.gov](http://imls.gov))



# Did You Know? <sup>\*\*</sup>



- ▶ **90%** of New Hampshire libraries offer general Internet use training
- ▶ **80%** of New Hampshire libraries offer access to online homework assistance



- ▶ **71%** of New Hampshire libraries provide access to online health resources
- ▶ **65%** of New Hampshire libraries help individuals identify health insurance resources



- ▶ **76%** of New Hampshire libraries help individuals access and use E-government services
- ▶ **79%** of *those* New Hampshire libraries help individuals complete online government forms



- ▶ **68%** of New Hampshire libraries help individuals apply for jobs
- ▶ **53%** of New Hampshire libraries help individuals access and use employment and job opportunity resources

*\*\* Data from 2014 Digital Inclusion Survey. Percentages are unweighted.*

