

DIGITAL

INCLUSION

& PUBLIC LIBRARIES

Public libraries build digitally inclusive communities through access to vital resources like:

TECHNOLOGY

Public libraries offer free access to computers, broadband Internet, and wireless Internet (WiFi)

EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services and resources

INSTRUCTION

Public libraries offer a wide range of free technology instruction, including courses on employment and health resources

E-GOVERNMENT

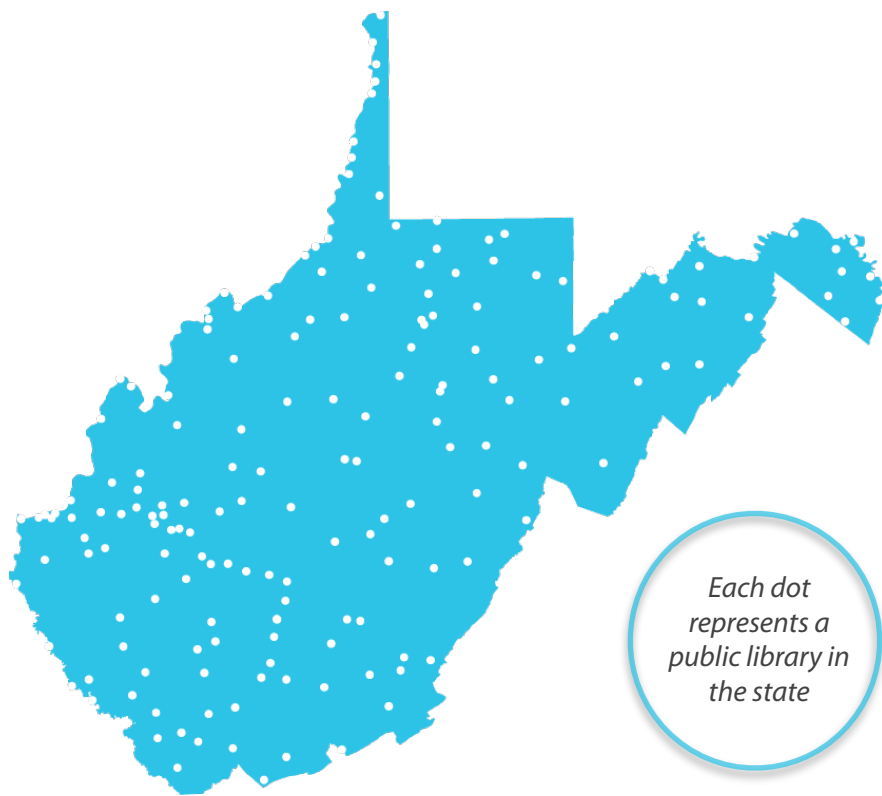
Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

EMPLOYMENT

Public libraries help people create résumés, search for jobs, and apply for jobs online

West Virginia

at a Glance



West Virginia has 175 libraries, which were visited 5,589,090 times, with 1,181,993 public Internet computer uses.*

* Data from FY2013 IMLS Public Library Survey (imls.gov)



Did You Know? ^{**}



- ▶ **88%** of West Virginia libraries offer general Internet use training
- ▶ **74%** of West Virginia libraries offer access to online homework assistance



- ▶ **83%** of West Virginia libraries provide access to online health resources
- ▶ **70%** of West Virginia libraries help individuals identify health insurance resources



- ▶ **78%** of West Virginia libraries help individuals access and use E-government services
- ▶ **85%** of *those* West Virginia libraries help individuals complete online government forms



- ▶ **72%** of West Virginia libraries help individuals apply for jobs
- ▶ **65%** of West Virginia libraries help individuals access and use employment and job opportunity resources

*** Data from 2014 Digital Inclusion Survey. Percentages are unweighted.*

